



APPARATUS AND PROCESS FOR BLOCKING  
PRODUCT RETURNS

Inventors: Cynthia Zelanis, et al.

Atty. Docket No. : 200205290-1

Application No.: 10/642,876

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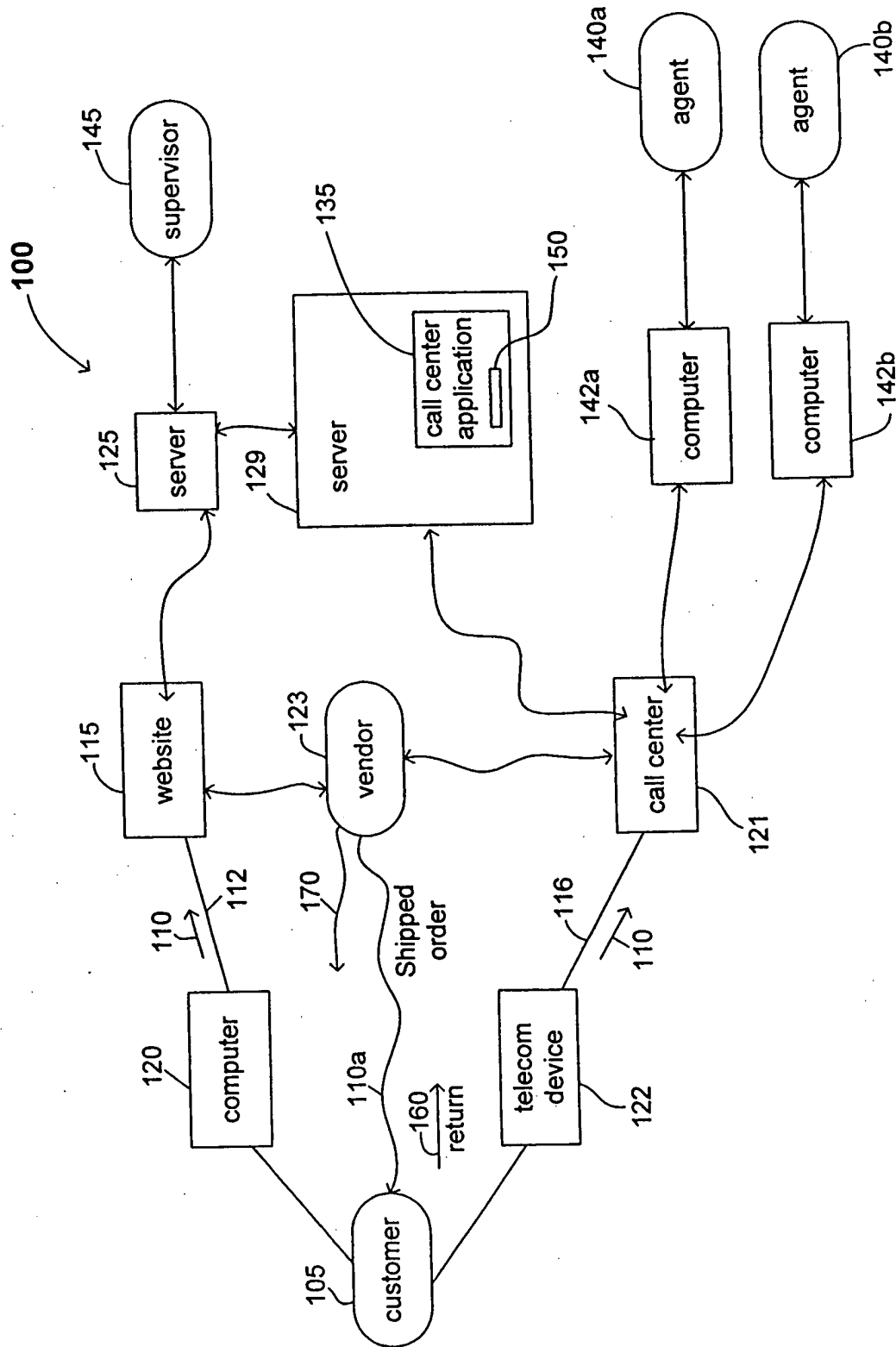


FIG. 1

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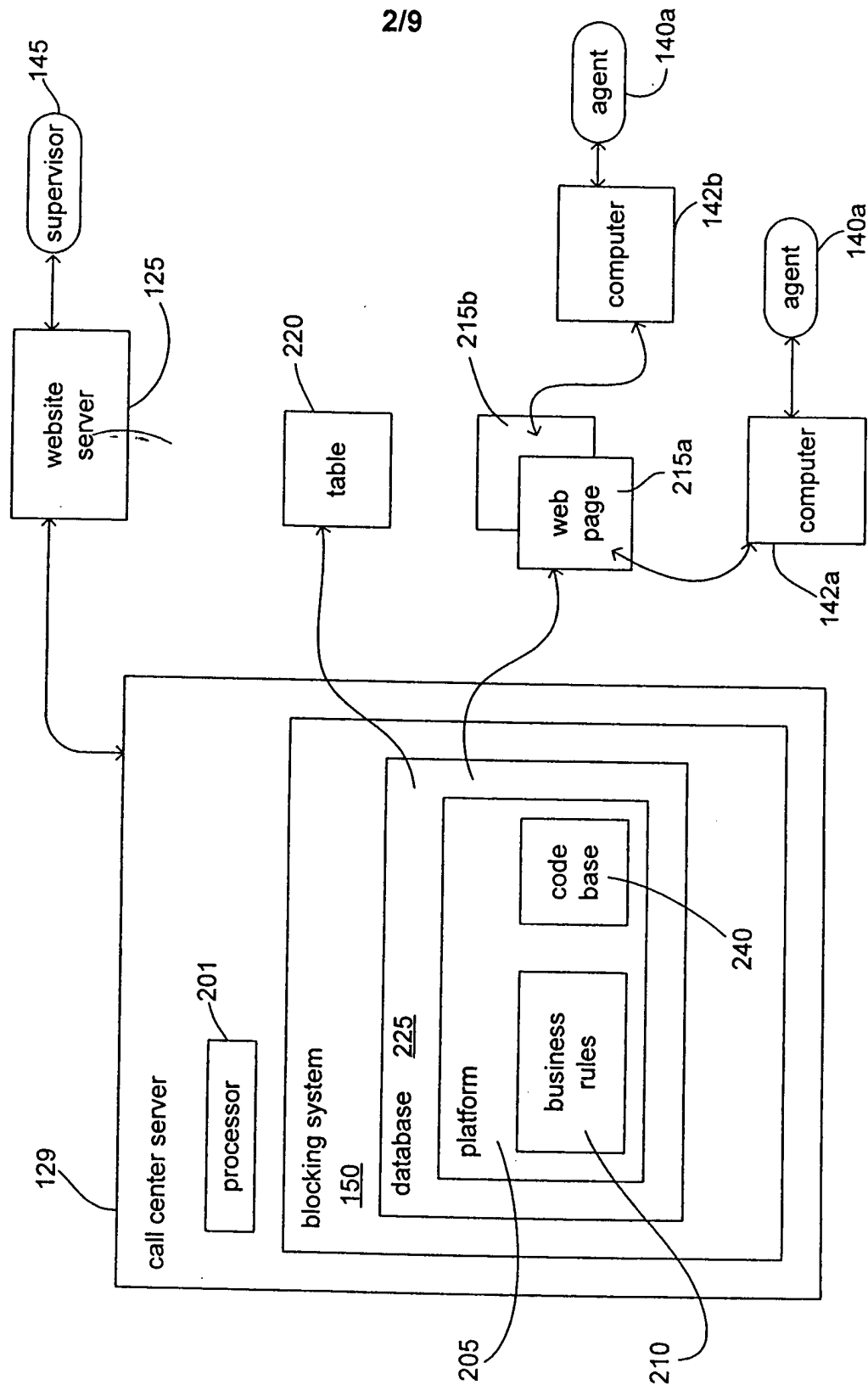


FIG. 2

APPARATUS AND PROCESS FOR BLOCKING  
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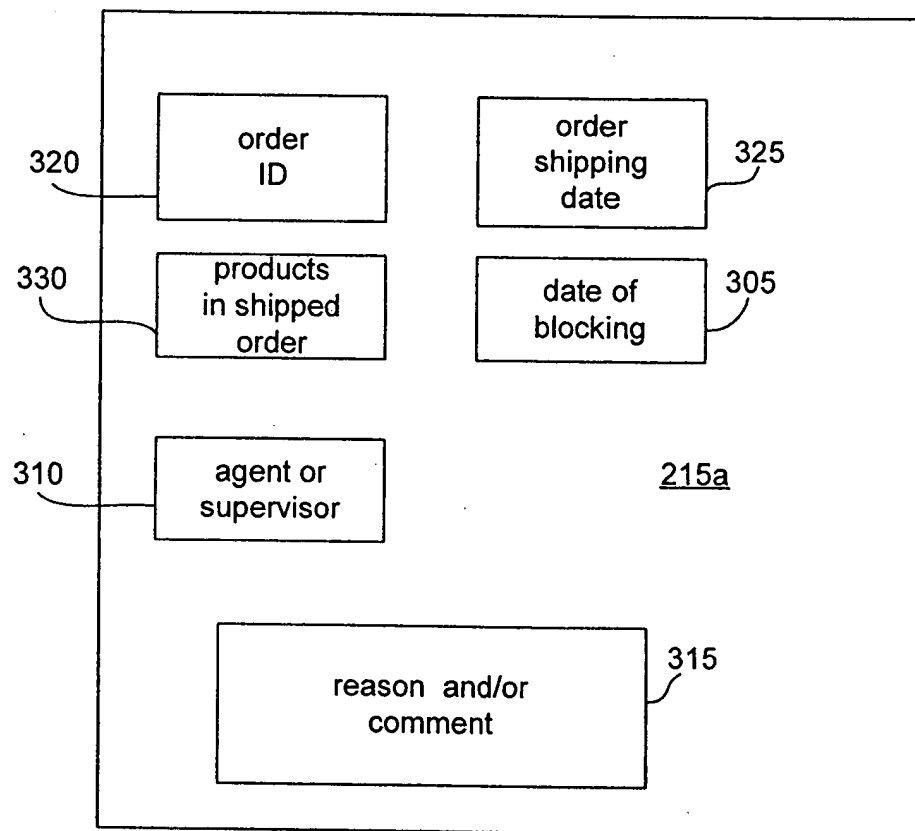


FIG. 3

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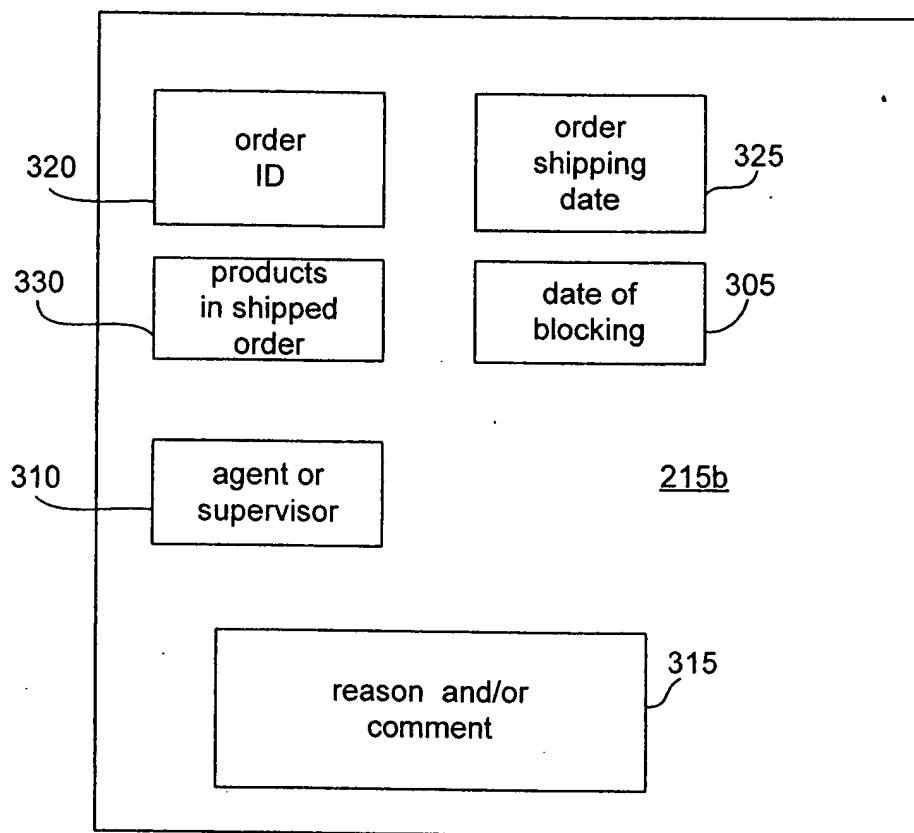


FIG. 4

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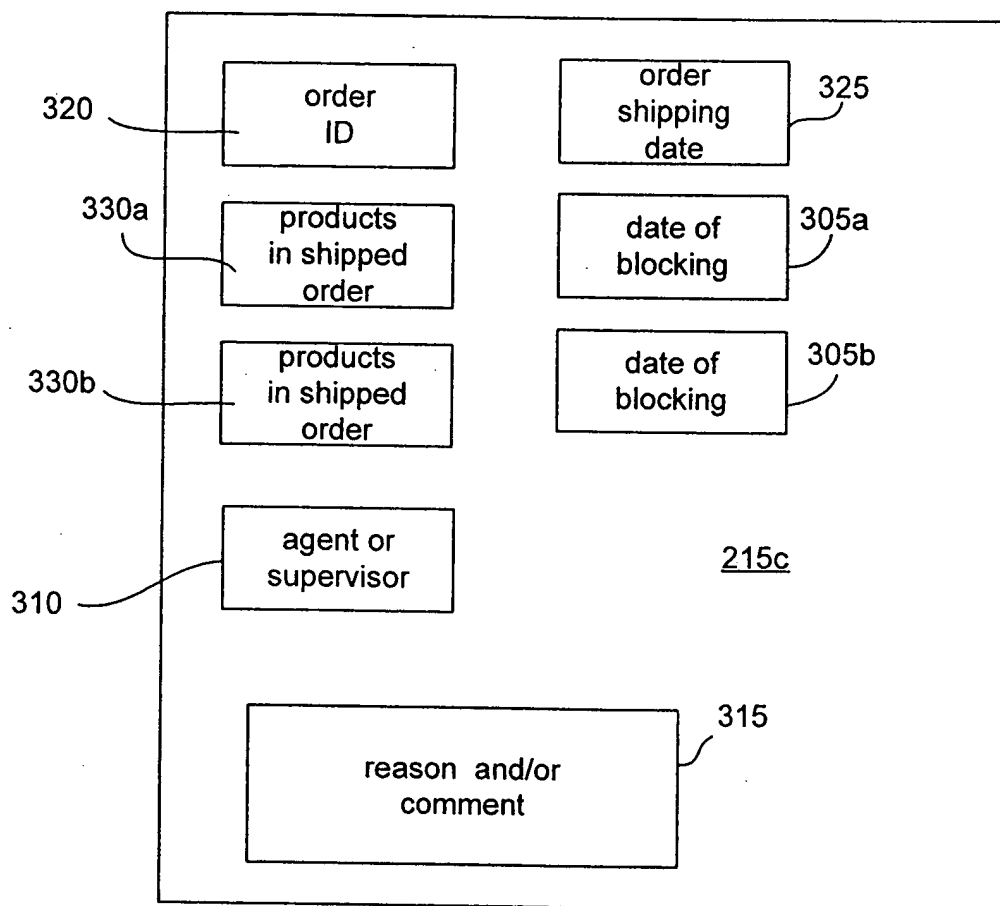


FIG. 5

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Table	
605a	order ID      order shipping date
	shipped product      date of blocking
	shipped product      date of blocking
	⋮
	agent/supervisor
	comments or/and reasons
605b	⋮
	order ID      order shipping date
	shipped product      date of blocking
	agent/supervisor
comments or/and reasons	
220	

FIG. 6

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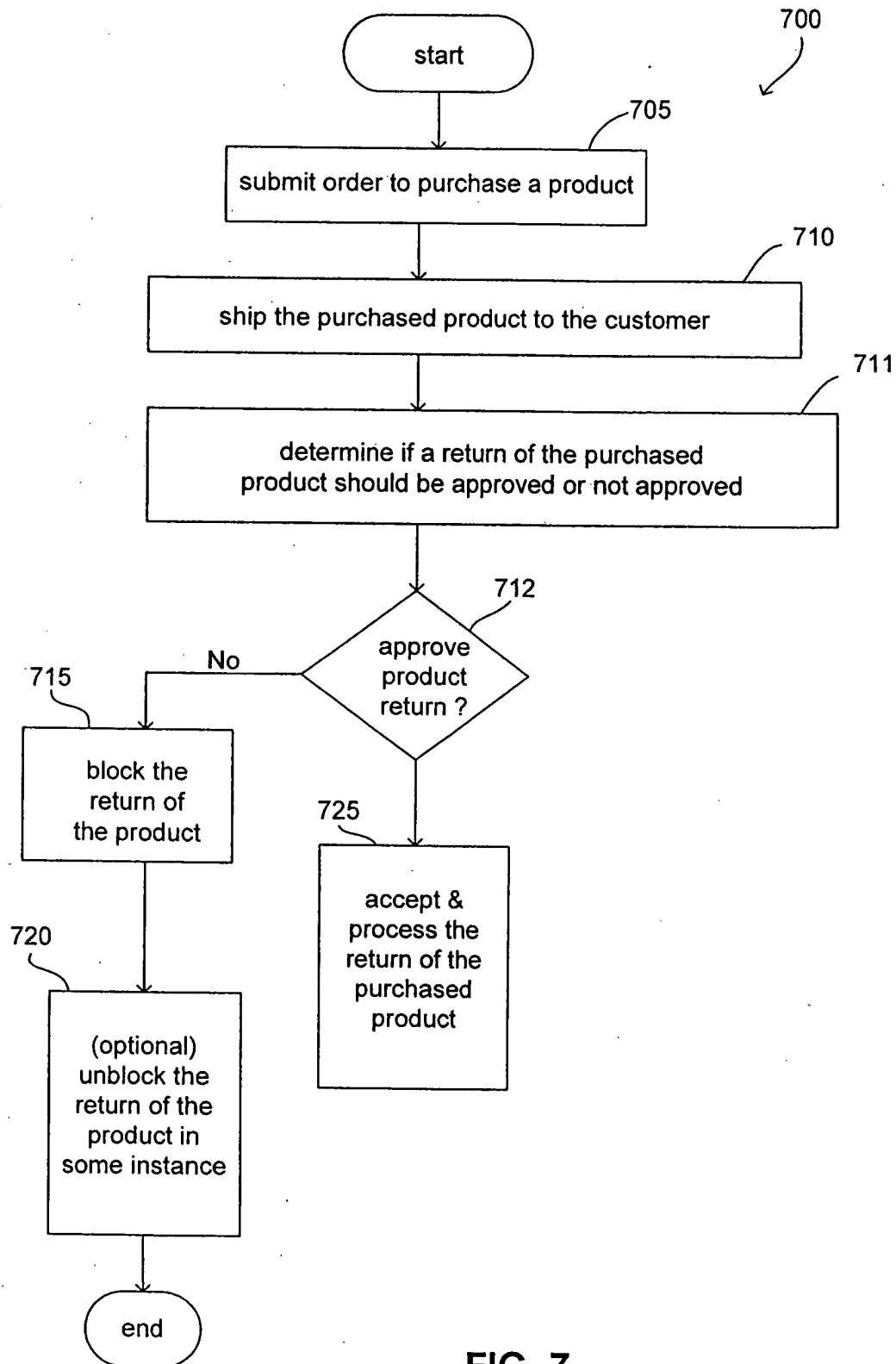


FIG. 7

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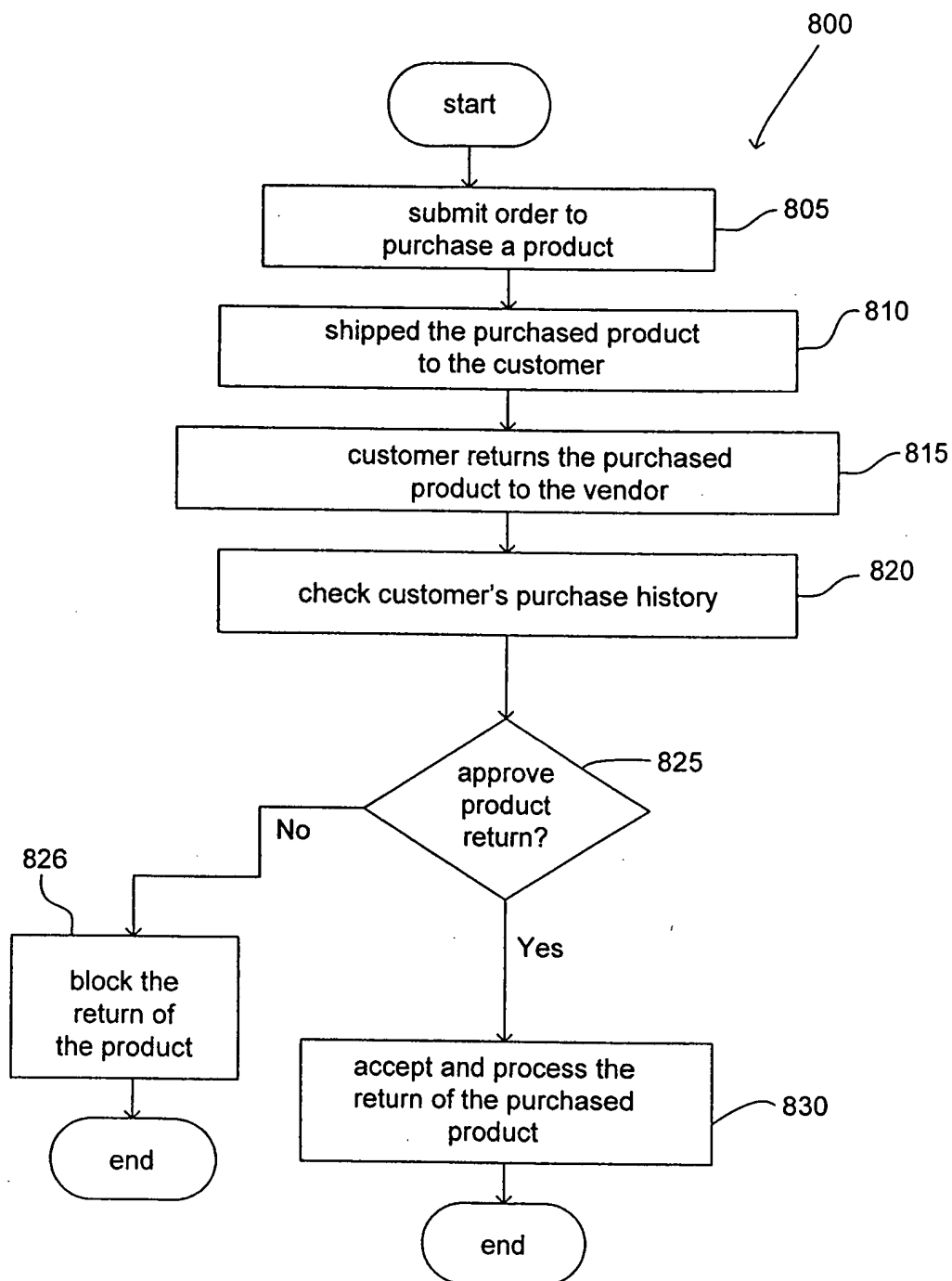


FIG. 8



APPARATUS AND PROCESS FOR BLOCKING  
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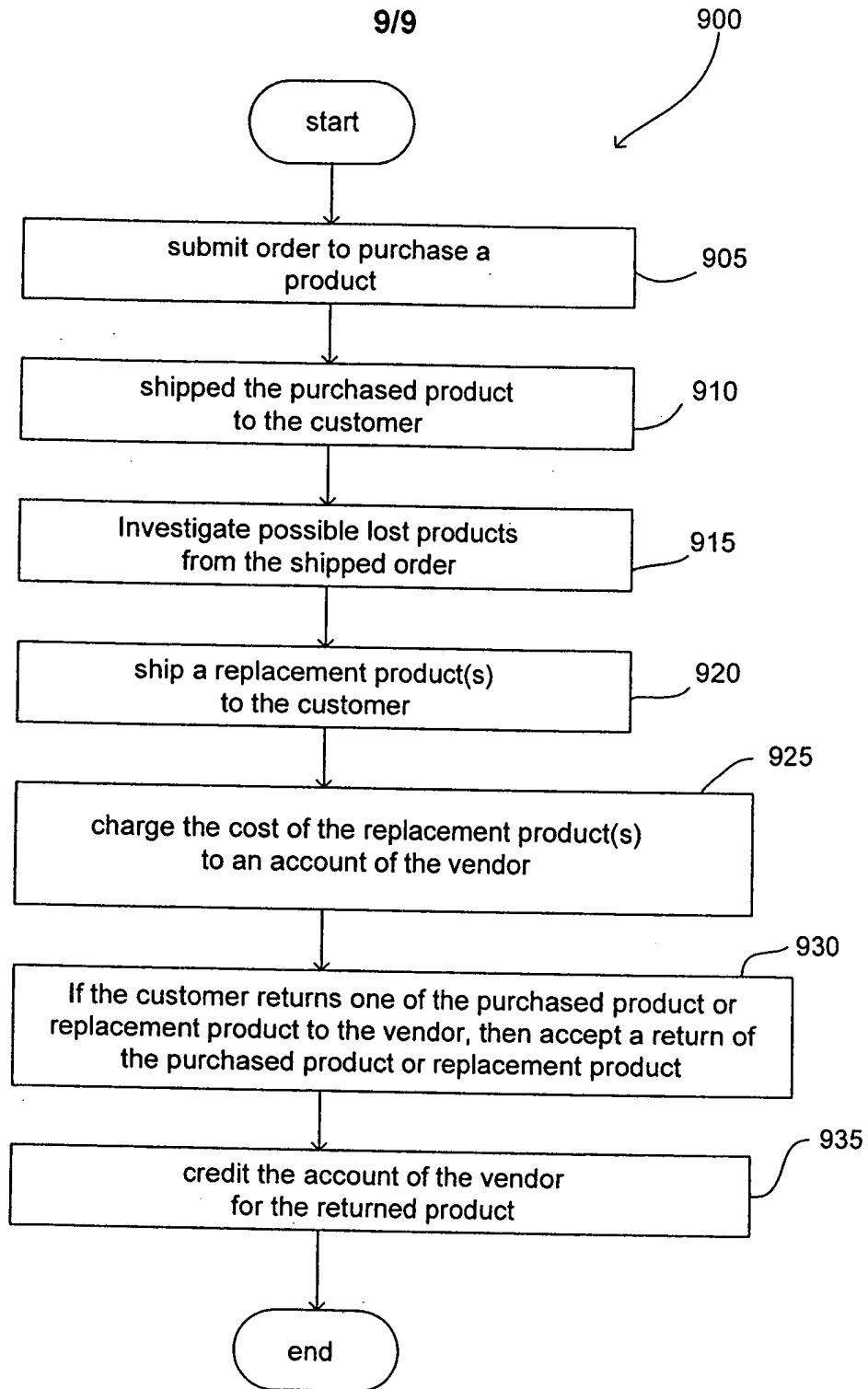


FIG. 9